

Information on exclusions

Principles and legal basis

- Casinos are legally obligated to suspend a player if it is suspected that the player is insolvent, does not meet their financial obligations or takes risks by making bets that are disproportionate to their income and assets.
- The following provisions of the Swiss Federal Act on Gambling (GA) form the legal basis for exclusion and termination of exclusion:
 - **Exclusion: Article 80 ff.**
 - **Termination of exclusion: Article 81 ff.**

Exclusion

- Involuntary or independently requested exclusions according to Art. 80 para. 1 and 5 of the Swiss Gambling Act shall apply for an indefinite period of time to all concessionary casino games in physical casinos and online, to online lotteries, to sports betting and skill games, as well as to major games determined by the intercantonal authority. This means that the gaming exclusion also applies, for example, to participation in the online Swiss Lotto and other games offered by Swisslos and Loterie Romande. **Both types of exclusions are valid in both Switzerland and the Principality of Liechtenstein as a result of the bilateral agreement of 7 January 2025 between both countries.**
- The exclusion is entered in a cross-border exclusion register between Switzerland and the Principality of Liechtenstein. Access rights to this register are regulated by law.

Termination of exclusion

- Exclusions can only be lifted following a written request by the player in question and provided that there is no longer cause for the exclusion.
- The player can apply to have an **independently requested exclusion** (Art. 80 para. 5 GA) lifted after **three months** at the earliest.
- The player can apply to have an **involuntary exclusion** (Art 80 para. 1 a and b/para. 2 GA) lifted at any time.
- The decision as to whether to terminate an exclusion lies with the casino that imposed the exclusion. The person in question must submit the documents requested by the casino. A counselling office recognised by the canton must be involved in the exclusion termination process (Art. 81 GA).
- If the casino decides against the termination or if the person in question refuses to cooperate, the exclusion will remain in place until further notice.

Violation of exclusions

- Attempts on the behalf of the player in question to violate an exclusion can result in legal action by the casino (charges on the grounds of unlawful entry according to Article 186 of the Swiss Criminal Code).